enegep 98

A ENGENHARIA DE PRODUÇÃO E O FUTURO DO TRABALHO

abstracts

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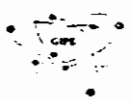
abstracts

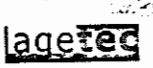
XVIII ENCONTRO NACIONAL DE ENGENHARIA DE PRODUÇÃO
IV CONGRESSO INTERNACIONAL DE ENGENHARIA INDUSTRIAL

DE 21 A 25 DE SETEMBRO DE 1998, NITERÓI - RIO DE JANEIRO, BRASIL

Patrocínio:

Apoio:





Encontro Nacional de Engenharia de Produção
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Pós-graduação em Engenharia
sala 402 - 90040-020 - Porto
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used in a particular research. It contemplates three different possibilities: (i) samples of same size for all the stratums; (ii) samples sizes that are proportional to the size of the populations of each stratum, and (iii) samples sizes that minimizes the loss due to misjudgment. The proposed method was applied in a research for client satisfaction in the chemical sector. The results where very effective.

Market Research, Quality, Client Satisfaction.

Metodologias de desenvolvimento de produtos: conhecimento e uso

(1) Antônio Domingues Brasil. - Fundação Universidade Do Rio Grande - Departamento de Materiais e Construção - Campus Carreiros - (96202-700) - Rio Grande - (2) Miguel Fiod Neto, Dr. Universidade Federal De Santa Catarina - EPS/ CTC - Campus Universitário - (88040-900) - Florianópolis

This is a study about knowledge and the use of methods for development of products, based on interviews with professionals from thirty medium and large firms within the states of Santa Catarina and Rio Grande do Sul, Brazil. The study reveals that the basic theoretical knowledge of the professionals is at the same level and almost always as poor as their knowledge of methodological aspects for the development of products. The procedures that guide their activities are predominantly informal an without any link with the models proposed by researchers.

Design methodology, product, knowledge.

Definição de critérios para o auxílo de seleção de sistemas PDM

(1) Rogerio Omokawa, Eng.- Departamento de Engenharia Mecânica - Escola de Engenharia de São Carlos - USP - Av. Dr. Carlos Botelho 1465 - CEP 13560-250 - São Carlos - SP - (2) Henrique Rozenfeld, Prof. Tit. Departamento de Engenharia Mecânica - Escola de Engenharia de São Carlos – USP - Av. Dr. Carlos Botelho 1465 - CEP 13560-250 - São Carlos - SP

The use of tools like CAD, CAM and CAPP increases the product's quality and decreases the development time, with less cost. However, some problems are originated by the use of these tools, like the great amount of produced information. One of the most important companies' challenges today is to manage these information and it is necessary that people can recover them when needed. The PDM (Product Data Management) systems have been used to manage these information, nevertheless in the past the full potential of this tool hadn't been used, mainly because the wrong choice of the system. The objective of this work is present some criteria to help in the PDM